

# INTERNAL REGULATIONS FOR CAMPING OR CARAVANNING CARAVAN PARKS AND RESIDENTIAL LEISURE PARKS

## I. GENERAL TERMS AND CONDITIONS

### 1. Admission and residence conditions

To be allowed to enter, settle or stay on the campsite, you must have been authorised to do so by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order and that these internal regulations are complied with.

Staying on the campsite implies acceptance of the provisions of these rules and an undertaking to comply with them.

No-one may take up residence on the campsite.

### 2. Police formalities

Unaccompanied minors will only be admitted when accompanied by their parents.

Pursuant to article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (Code on the Entry and Residence of Foreigners and the Right of Asylum), the manager is required to have foreign customers complete and sign an individual police form on arrival.

This must mention in particular :

1° Name and surname ;

2° Date and place of birth ;

3° The nationality ;

4° The current place of residence.

Children under 15 years old can be appear on the form of one of the parents.

### 3. Installation

The outdoor accommodation and associated equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

### 4. Reception office

Open from 9.00am to 7.30pm in high season, and from 9.00am to 12.30pm and from 2.00pm to 6.30pm in low season.

At the reception desk you will find all the information you need about the campsite's services, refreshment facilities, sports facilities, tourist attractions in the surrounding area and other useful addresses.

A system for collecting and dealing with complaints is available to customers.

### 5. Display

These rules and regulations are displayed at the entrance to the campsite and at the reception desk. They will be given to any customer who requests them.

For classified campsites, the classification category and the number of tourism or leisure pitches are displayed.

The prices of the various services are communicated to customers under the conditions laid down by order of the Minister for Consumer Affairs and can be consulted at reception.

### 6. Departure arrangements

Customers are asked to inform the reception desk of their departure the day before. Customers intending to leave before the reception desk opens must pay for their stay the day before.

### 7. Noise and silence

Guests are asked to avoid any noise or discussion that might disturb their neighbours.

Sound equipment should be adjusted accordingly. Door and boot locks must be as discreet as possible. Dogs and other animals must never be allowed to run at large. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them.

The campsite manager ensures the peace and quiet of his customers by setting times when there must be complete silence.

### 8. Visitors

After being authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them.

Customers may receive one or more visitors at reception. Campsite services and facilities are accessible to visitors. However, use of these facilities may be subject to a charge, which must be displayed at the entrance to the campsite and at the reception desk.

Visitors' cars are not allowed on the campsite.

### 9. Vehicle traffic and parking

Inside the campsite, vehicles must drive at a limited speed.

Traffic is permitted from 7.00am. to 11.00pm.

Only vehicles belonging to campers staying at the campsite may circulate within the campsite.

Parking is strictly forbidden on pitches usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not impede traffic or prevent new arrivals from settling in.

## **10. Maintenance and appearance of facilities**

Everyone is required to refrain from any action that might impair cleanliness, hygiene or appearance, the campsite and its facilities, particularly sanitary facilities.

It is forbidden to dispose of waste water on the ground or in the gutters.

Customers must empty waste water into the facilities provided for this purpose.

Household refuse, waste of any kind and paper must be placed in the bins.

Washing is strictly forbidden outside the bins provided for this purpose.

Laundry may be hung out to dry in the communal dryer. However, it is tolerated until 10am in the vicinity of the accommodation, provided that it is discreet and does not disturb the neighbours. It must never be done from trees.

Plantations and floral decorations must be respected. It is forbidden to hammer nails into trees, cut branches or make plantations.

It is forbidden to demarcate the site of an installation by personal means, or to dig up the ground.

Any damage caused to the vegetation, fences, grounds or facilities of the campsite will be at the expense of the person responsible.

The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

## **11. Security**

### **a) Fire**

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and not used in dangerous conditions. In the event of fire, notify the management immediately.

Fire extinguishers may be used if necessary. A first-aid kit is available at the reception desk.

### **b) Theft**

The management is responsible for items left at the office and has a general obligation to monitor the campsite. Campers remain responsible for their own facilities and must report the presence of any suspicious persons to the manager. Customers are asked to take the usual precautions to safeguard their equipment.

## **12. Games**

No violent or disruptive games may be played in the vicinity of the facilities.

The meeting room may not be used for boisterous games.

Children must always be supervised by their parents.

## **13. Caravan storage**

Unoccupied equipment may only be left on the pitch with the agreement of the management and only on the pitch indicated. A charge may be made for this service.

## **14. Infringement of the internal rules**

In the event that a resident disrupts the stay of other users or does not respect the provisions of these rules, the manager or his representative may, orally or in writing, if he deems it necessary, give formal notice to the resident to cease the disturbance.

In the event of serious or repeated breaches of the rules and regulations and after formal notice to comply, the manager may terminate the contract. In the event of a criminal offence, the manager may call in the police.

## II. – ANNEX

### « Special conditions »

#### - Car

Only one car per pitch is allowed on the campsite (residents are exempt)

#### - Electric car

It is forbidden to recharge an electric vehicle on a plot. Any damage to the network will be at your expense. Charging points are available (for information on prices, ask at reception).

#### - Swimming pool

The swimming pool is supervised in high season from 10.00am to 12.00am and from 2.00pm to 8.00pm. Swimming shorts are not permitted.

Please follow the safety instructions posted. The swimming pool is strictly reserved for customers staying at the campsite. Failure to comply with safety instructions may result in EXCLUSION from the pool.

Before entering the pools, bathers must pass through the showers and foot baths.

Wristbands must be worn.

Children must be accompanied by an adult.

It is forbidden to enter the pool with shoes on.

Swimmers must not use the foot baths for purposes other than those for which they were designed.

It is forbidden to smoke, drink, eat or chew gum in the pool area.

Spitting is forbidden.

No animals may be brought into the pool area.

Running is forbidden.

Anyone with suspicious skin lesions who is not in possession of a certificate of non-contagion is not allowed access to the areas reserved for bathers.

Please do not play loud music.

#### - Playground area

Children must be supervised by their parents, and must respect the age limits indicated on the notice board.

#### - Multisports pitch

Leather balls are not permitted on the multi-sports pitch.